



by Anon on 2019-11-17

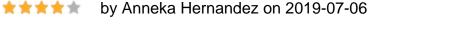
\*\*\*\*

Your staff sans Gina in finance has been delightful but after my engagement with Gina and her lack of professional conduct it will take a hand written apology to get me and my four children thru that door again. I am appalled that your finances are managed by a person that pretends to be so aggressive in front of children.

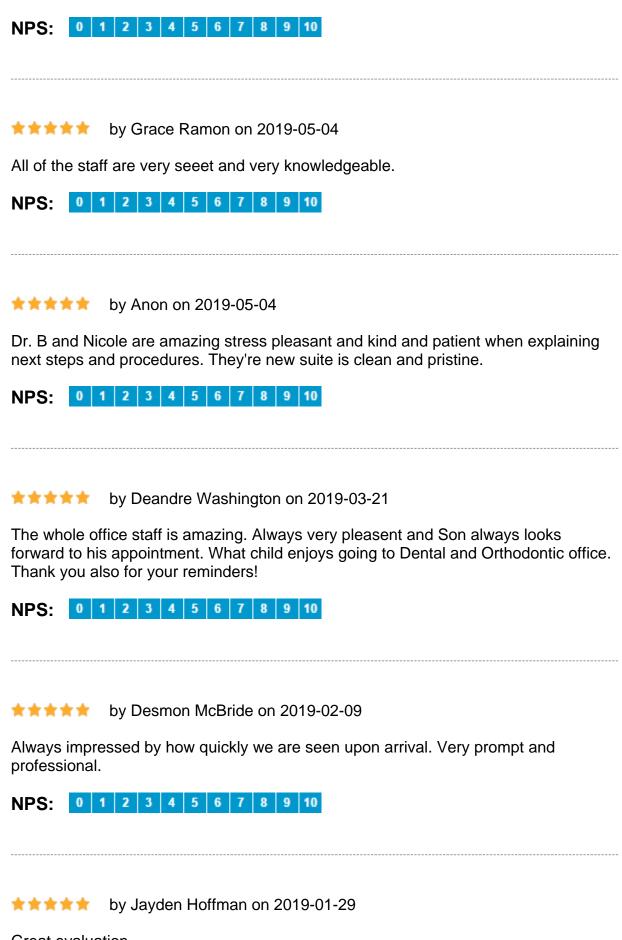


New brackets put on my son. Bracket broke off within 10 minutes of leaving. Staff difficult to work with to get another same day appointment. Losing a lot of strong dentists/staff lately. Wondering if it sign of overall issues.





Nicole was very helpful and patient in reviewing and explaining the process with my husband and daughter. Very informative and great support



Great evaluation

NPS: 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 ★★★★★ by Eizik Medina on 2018-11-20 It was fast but gave us a good plan for treatment NPS: 1 2 3 4 5 6 \*\*\*\* by Grace Mesa on 2018-10-08 The staff here have always helped put my daughter s mind at ease. I always feel comfortable in bringing her here. I really love this place! NPS: 3 4 5 2 \* \* \* \* \* \* by Caleb Cantu on 2018-08-23 The office & staff are FANTASTIC! The office is designed for kids. It looks like a space ship, they have video games, a sugar free candy shop & prizes that kids can win for good check-ups/no cavities. They truly care about positively motivating kids to WANT to have good dental hygiene. My son said it was the best dentist visit he's ever had! NPS: 2 3 4 5 6 ★★★★★ by Brooklyn Thomas on 2018-08-23 We loved our first orthodontist appointment. Our orthodontist was friendly, and super informative. NPS: 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10

You guys are always so pleasant and professional!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Joshua Petersen on 2018-07-27

We were well taken care off. Staff are all awesome! It was so FUNtastic

NPS: 0 1 2 3 4 5 6 7 8 9 10

Friendly and clean environment. Our orthodontist was very informative and kind. She answered all our questions in a manner that we can understand. My girls love this place.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Brie Jackson on 2018-06-13

Everything went great! The dentist office is full of caring young professionals that work well with kids. They value their profession and the care they provide to their clients. Dr. B., Dr. Klein and his team were great,knowledgeable and made sure I was informed with all aspects of my childrens teeth and care they provided and could provide in the future. They were sensitive to me and my children's needs. They have a lot to keep the kids mind off of the work being done. Movies, video games, and unbelievable interactions. From the beautiful and caring ladies at the front desk to the dental assistances who allowed me to be myself with laughs, smiles and even a few tears. I can go on and on about the exceptional work and care my children and I received. I would highly recommend this office, this team! Keep up the great work Thanks again for asking.

Really enjoyed meeting the ortho and getting a better idea of the potential direction of my child's dental future:) NPS: 0 1 2 3 4 5 6 7 8 9 10 \*\*\*\* by Kassandra Alvarez on 2018-05-17 very pleasant service Dr Bhavnani and Nicole were so nice and caring, treated us with excellent customer service, certainly our family is looking forward to all of our future visits. well now, got to go see you soon. NPS: 1 2 3 4 5 6 7 8 9 10 \*\*\*\* by Anon on 2018-03-02 Great visit! They are always friendly and take their time to explain everything. NPS: 1 2 3 4 5 6 7 8 9 10 by Jacob Lopez on 2018-02-27 \*\*\*\* Informative and really friendly! Made my son feel relaxed and comfortable, wanting to come back. NPS: 4 5 6 7 \*\*\*\* by Valentina Morales on 2018-02-11 We always have a great experience at FUNtastic Dental and Orthodontics.

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0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10

NPS:

Amazing experience with friendly and professional staff. I feel so luck to find this place for my kids dental care! Highly recommend!

★★★★★ by Alayla Wise on 2017-11-10

Very friendly staff, and great atmosphere! My kids literally beg to go to the dentist, and they always leave with cool goodies!

NPS: 0 1 2 3 4 5 6 7 8 9 10

**★★★★★** by Anon on 2017-11-05

The doctors were great with my kids and explained procedures throughly. I really appreciated being asked aside to discuss topics, such as a cavity filling, that might be scary so as to then allow me to break the news to my child as I saw fit. All the staff was friendly and helped to move the process along.

NPS: 0 1 2 3 4 5 6 7 8 9 10

**★★★★★** by Anon on 2017-11-02

Great start to the discussion about orthodontics and get a baseline x-ray so we know our starting point and understand the approach. Also, given how expensive orthodontia is, I was relieved to find out the initial x-ray was complimentary!

NPS: N/A

by Michael Davenport on 2017-10-16 Great Service! Best care! We love FUNtastic! NPS: 0 1 2 3 4 5 6 7 8 9 10 \*\*\*\* by Tariq Hasan on 2017-09-13 I was very pleased with the office, it's extremely child friendly and inviting. The staff were all nice and full of information. I love how they provided us with a welcome packet and took us on a tour of the office. You can tell it is not about the money, they are there to help; I did not get charged for my consultation and they did not try to sell me a product other dental office said we needed. NPS: 1 2 3 4 5 6 7 8 9 10 ★★★★★ by Hana Gonzalez on 2017-07-27 I didn't appreciate the wait. NPS: 0 1 2 3 4 5 6 7 8 9 10 \*\*\*\* by Alondra Vilchez on 2017-07-22 It's always a great experience. 0 1 2 3 4 5 6 7 8 9 10 NPS: by Cheyanne Joseph on 2017-06-26 Great customer service! On time and efficient! Very friendly! NPS: 1 2 3 4 5 6 7

\* \* \* \* \* ★ by Aidan Alvarez on 2017-05-04

As soon as you walk in, you feel welcomed. Scheduling an appointment was really easy, they offer Saturday appointments which makes it very convenient for working parents. All the staff are very friendly and good with kids. My kids really enjoy going for their dental check-ups. They also provide complimentary coffee/tea/water and snacks and not to forget the gifts kids get after their check-ups.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Elissa Moreno on 2017-04-18

Staff members were friendly and accommodating. Updated orthodontic technology. My daughters were happy and contented when they leave the facility. They love the cute present and appreciation. My shoutout to Ms. Angela and Diane. You ladies are awesome!

NPS: 0 1 2 3 4 5 6 7 8 9 10

**★★★★★** by Anon on 2017-04-12

Friendly helpful staff

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Arthur De Jong III on 2017-02-03

My son is seven so we came in for his first orthodontic appointment. They were so kind, gentle, and friendly! After looking at things, we realized that he needed work done rather soon. But because everything was explained so well and went so smoothly, my son was excited to get braces on! The staff gave him a "Being Seven Rocks" t-shirt. He put it on proudly right away and has worn it everyday since. He is so excited about his next appointment to get his braces on! Thank you so much for making this such a pleasant experience!

★★★★★★ by Derek Almazan on 2016-12-17
Our second kiddo getting braces. They did an awesome job with our first kid, can't wait to see the results!
NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Dominic Almazan on 2016-12-17

Awesome as always!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Samantha Sumner on 2016-11-03

Entire staff was very friendly and knowledgeable. My daughter went in to see if she needed braces and I found everyone put her at ease and they were not at all pushy about us having to do anything at that time. I would definitely recommend this facility to anyone looking for a quality Pediatric Dental and Orthodontic Care.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Derek Almazan on 2016-07-22

The staff at Funtastic dental is awesome! I had all three of my boys with me (8,9 & 11). They all had cleanings, two had Ortho appointments on top of their regular cleaning and one ended up having FIVE teeth pulled. The staff managed to get all that done with a smile on their faces in less than 2 hours!! That was with an office full of people on both the Ortho side and Dental side. The boys love the office because of all the cool games and iPads. I would recommend Funtastic dental to EVERYONE!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

r★★★★ by Madison Gravett on 2016-07-06

Great time there friendly orthodontist.

NPS: 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 **★★★★** by Arwin Agulto on 2016-06-20 It was a great visit. The staff and the orthodontics were very helpful. They answered all of my questions and concern. NPS: 0 1 2 3 4 5 6 7 8 9 10 \*\*\*\*\* by Deandre Washington on 2016-05-17 Everyone there is always very friendly and professional NPS: 4 5 \*\*\*\* by Vanessa Gutierrez on 2016-04-07 Every staff member was friendly from the beginning to the end of our visit. My daughter has never been so excited to go to the dentist until now. NPS: 2 3 4 5 6 7 8 9 10 **★★★★★** by Anon on 2016-03-18 Would have been fantastic but having the orthodontist scrolling on her phone out in front of patents is unprofessional. I would not do that in front of my clients and I expect the same professionalism. Otherwise the assistants were great. 0 1 2 3 4 5 6 7 NPS: by Yohance Pollard on 2016-03-16

Funtastic Dental is the best dentist for kids ever. Everything is fun. Games, movies, nice people there. I can't wait for my next appointment. Everybody should go there. Yohance Pollard

NPS: 0 1 2 3 4 5 6 7 8 9 10 \*\*\*\* by Barbara Reguero on 2016-03-12 Great treatment thank you NPS: 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 \* \* \* \* \* \* by Ava Lombardi on 2016-03-03 Very kind and profession. Explained everything throughly. NPS: 0 1 2 3 4 5 6 7 8 9 10 ★★★★★ by Christopher Jones on 2016-02-07 Great service. Always on time with appointment 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 NPS: \*\*\* by Luke Deal on 2016-02-06

The experience for my children was great when Dr. Stella was still there. However, since his retirement, the dental/orthodontics service has left a bad taste in our mouths. Your new set of young dentists are capable. However, we avoid getting Dr. Fisher. Whenever my children see her, more work gets added to the queue of procedures. Eg. We are told my son needs two fillings by one dentist, but when we come in for the follow-up and end up in her chair, she says it's actually five fillings. This has happened more then once. It feels like she's gouging us. The orthodontic experience has been frustrating as well. Dr. Bhavnani took over my son's treatment when the previous orthodontist left. Since then, my son still has his braces, 6+ months (and going) longer than he was scheduled. Keep in mind, the original Ortho as well as one dentist and Dr. Stella had told us that his fixes were very minor and

mostly aesthetic. Also, her VERY limited availability is hard to schedule with. The saving graces are Dr. Surger (we haven't really dealt with the other two) and the office staff. The desk staff is always lovely and helpful.

NPS: 0 1 2 3 4 5 6 7 8 9 10

\*\*\*\*\* by Morgan Heard on 2016-01-28

Great appointment today. I got pink wire today!! Girl power!! My teeth are making great progress. I can now see what the doctor and my mom were talking about : )

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2016-01-19

Yesterday was a very busy afternoon. Had to WAIT 20 minutes after our appointment time to get called. Usually have to wait less then 5 minutes. Looks like Funtastic keeps taking more patients and the quality of service is going down. The technician didn't even tell me what they did to my daughter (like they ALWAYS do). Never saw the dr -- Was she even there? Felt like a revolving door. Not as personal as it usually is. Not sure I will do phase 2 for my child if this continues.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Kerrington Lovingier on 2016-01-10

The orthodontist was so kind and thorough in explanation of what we were to expect for our daughters treatment.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Raven Reason on 2016-01-06

"Great experience with our daughter! Super friendly staff and the the Dr. 's are delightful. Office is fun and kid friendly! We highly recommend FUNtastic Dental and Orthodontics.

NPS: 0 1 2 3 4 5 6 7 8 9 10

\*\*\*\* by Anon on 2015-12-01

The visit was painless and quick. They always get me in and out fast.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Patience Vejar on 2015-11-26

Everyone was great. Office staff was friendly and thorough. Dr was very knowledgeable and made kids feel comfortable. They provided all the information I needed for my children and were willing to start immediately with them. Office was kid friendly with games and tvs. Had beverages and snacks for parents. Kids got a welcome bag full of goodies. Really nice first impression

NPS: 0 1 2 3 4 5 6 7 8 9 10

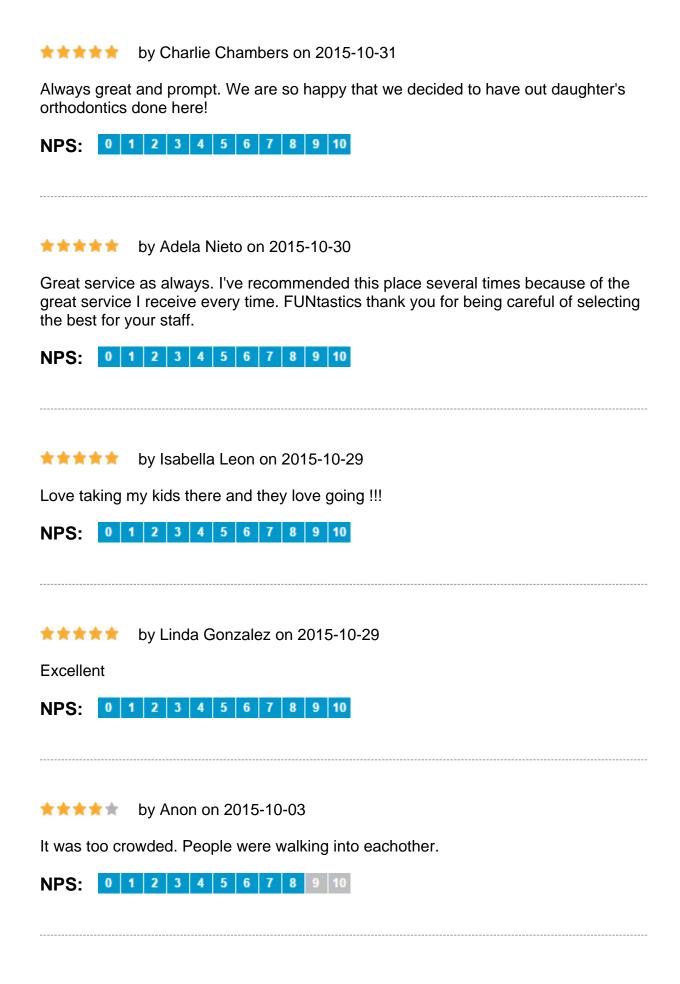
★★★★★ by Katherine Mc Dougall on 2015-11-20

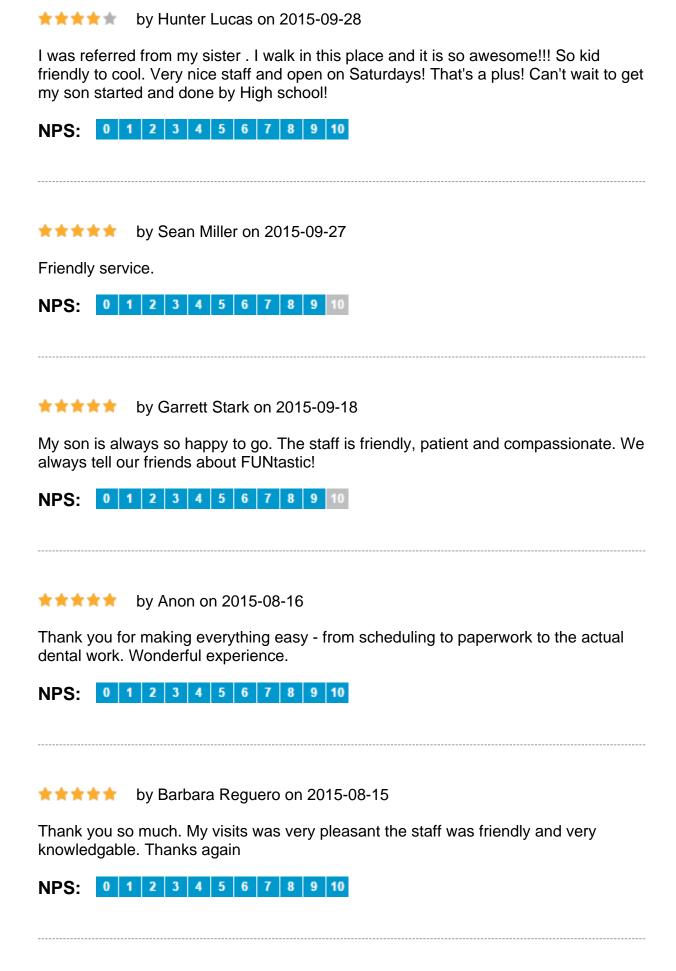
I love these people! They are always kind, and explain everything they are doing. If these were my dentist and orthodontist I would love to go as much as my daughter!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Mikala Garcia on 2015-11-12

My daughter couldn't wait to go to the orthodontist to get her braces. She had a great experience having them put on and she loved walking out with her starter bag. She feels great! After the braces were put on, we were given a short video to watch. I found it very helpful and appreciate the details that Dr. Stella's office provide to make sure we have the best experience possible. Thank you so much to everyone at Dr. Stella's office for what you do and how you do it!







This place is almost to true to believe! Please experience the professional, outstanding service my child and I received. Normally I would have to hold my daughter down when visiting the dentist because she's a runner (smile), but not here. From the minute we walked in the staff was all smiles and they spoke to her in a soft caring manner which relieved her anxiety and I have to admit relieved mine. Please go in sit down and watch them in action, you will be please.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Madisen Tancre on 2015-07-22

All I can say is WOW!! My kid is usually stressed out when the word dentist is mentioned. I was prepared to do some serious bribing in order for her to not cut and run out. The staff was awesome! They're very soothing, soft spoken all smiles which put her at ease. Thank you for a job very well done.

NPS: 0 1 2 3 4 5 6 7 8 9 10

\* ★ ★ \* \* \* by Anon on 2015-07-10

The new ortho doctor is not the friendliest and does not explain treatment or procedures very well.

NPS: 0 1 2 3 4 5 6 7 8 9 10

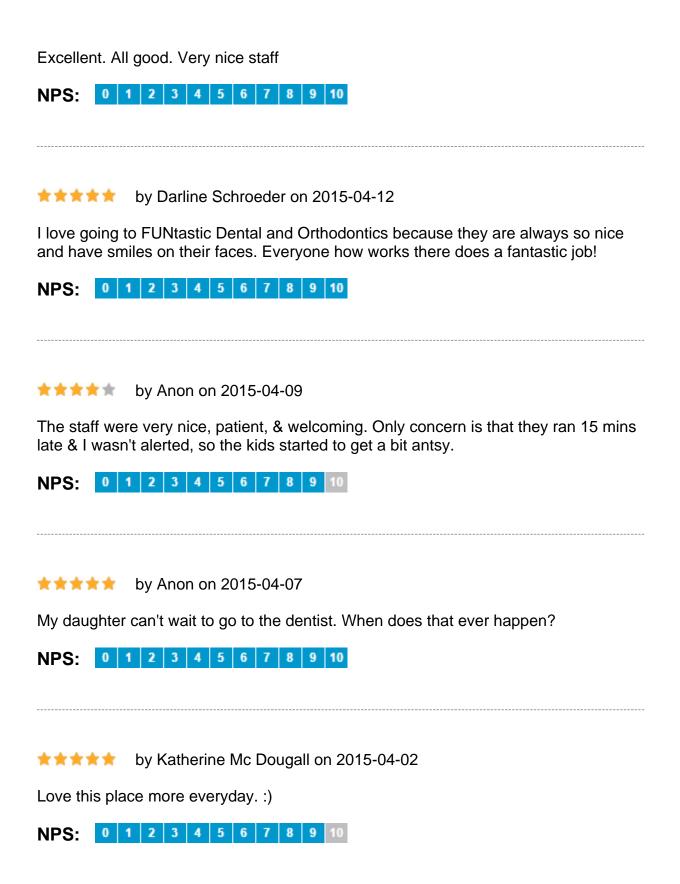
★★★★★ by Katherine Mc Dougall on 2015-07-01

Love this place! It is so amazing my child tries to leave 20 minutes before so she can hang out. Just wish they treated adults...

I'm 21 and have needed braces for yearsssss. I have always been so afraid of the dentist period so it was a really hard decision to make the appointment and actually follow through. They made me feel really at home and for once in my life I wasn't scared! It was the best appointment ever.

0 1 2 3 4 5 6 7 8 9 10 NPS: ★★★★★ by Paige Kaufmann on 2015-06-07 The appt was quick and painless! Thanks so much! NPS: 0 1 2 3 4 5 6 7 8 9 10 **★★★★★** by Anon on 2015-06-06 Wonderful staff! NPS: 0 1 2 3 4 5 6 7 8 9 10 ★★★★★ by Diana Dimare on 2015-06-04 staff is very freindly and easy to work with NPS: 0 1 2 3 4 5 6 7 8 9 10 ★★★★★ by Jeriyah Moore on 2015-05-07 I love this place NPS: 0 1 2 3 4 5 6 7

★★★★★ by Vaibhav Ekbote on 2015-04-13





Love this place! Always on time, great staff and all the extras are worth every penny.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Zoe Wohlgezogen on 2015-01-12

Fantastic as always. Dr. Bhavnani is a wonderful new addition!

NPS: 0 1 2 3 4 5 6 7 8 9 10

\*\*\*\*\* by Anon on 2015-01-10

Freindy staff and Dr's. Kids will love to office decor and movies

NPS: 0 1 2 3 4 5 6 7 8 9 10

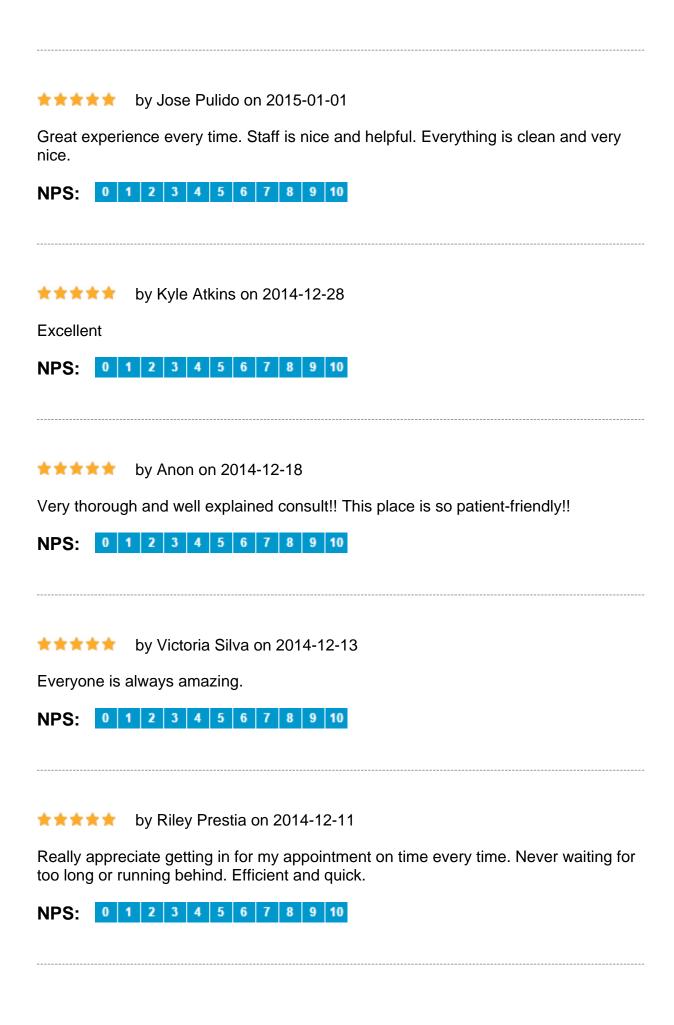
\* \* \* \* \* \* by Anon on 2015-01-03

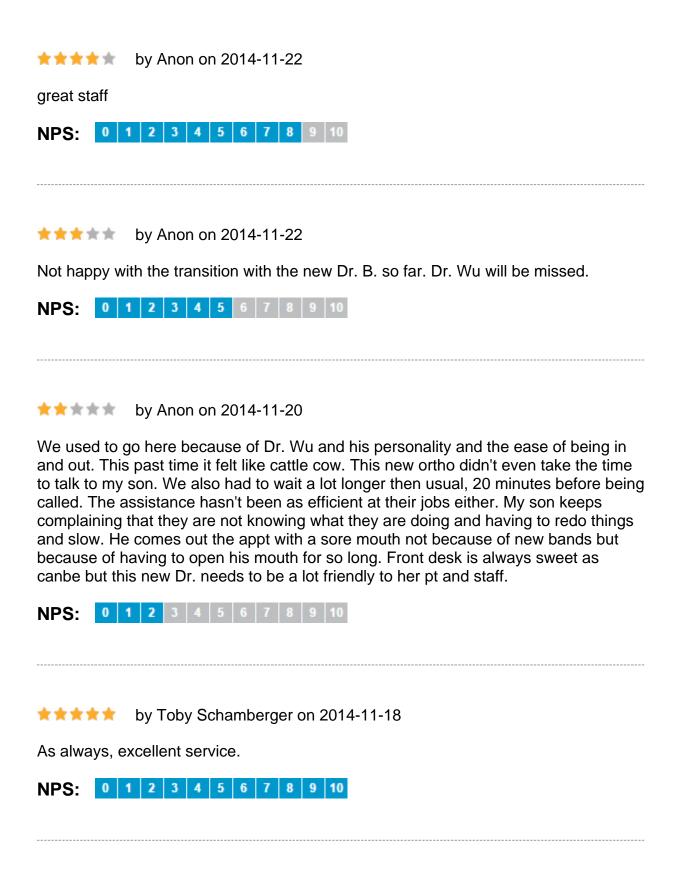
My son has been going to FUNtastic Dental and Orthodontics for almost 10 years. The place is very clean and up to date looking. The staff is very nice and friendly and they go out of their way to help you with appointments. My son recently had a tooth pulled; no problems. I don't remember the name of the dentist though. There are more dentists now since the practice is very busy and I don't seem to see the same one. My son also just got braces. I first met Dr. Wu for the consultation. Super great and loved him, but unfortunately he left to another practice. Too bad Thousand Oaks is so far away and then I don't think he works Saturdays, otherwise I probably would have followed him there (I think he also joined a practice in Westwood, but no Saturdays either). My son liked Dr. B. So far no problems with her. I know she doesn't have the same personality as Dr. Wu but she is nice and professional. I never have to wait more than 5 minutes for my appointments whenever I've had to come.

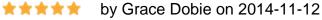
NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sebastian Demiraz on 2015-01-03

As always, everything was fantastic!







My daughter was anxious when we arrived but she had a wonderful experience for her first-time visit as a potential orthodontist patient.

★★★★★ by Michaela Ngo on 2014-11-02

I brought my daughter in for a free orthodontic consultation. Staff were friendly and courteous. Dr. Wu explained teeth development and options for orthodontic treatments clearly. He also asked if I had any questions and suggested periodic follow-up appointments over the next several years to determine when braces would be appropriate.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Abel Escobar on 2014-10-05

Is a great service and attention

NPS: 0 1 2 3 4 5 6 7 8 9 10

\* ★ \* \* \* \* by Maxwell Wohlgezogen on 2014-09-22

Great care, Dr. Wu is amazing!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Katherine Mc Dougall on 2014-09-19

We at the McDougall household love our orthodontist office and frequently recommend it to friends and family. Thank you for helping us with all our needs in this area!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Asia Procks on 2014-09-18

Great staff

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Diego Ramirez on 2014-09-18

Wonderful- extremely helpful and thorough!

NPS: 0 1 2 3 4 5 6 7 8 9 10